AAMIR ARSHAD

Salesforce Developer

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PROFESSIONAL SUMMARY

Salesforce Developer with 6 years of experience in administration, Apex, and ERP implementation in India and Saudi Arabia. Certified Platform Developer I, Administrator, and Platform App Builder, and a Trailhead Ranger. At Ettesaq Ltd. I implement and support Nodhom, a Salesforce-native ERP, for 70+ clients. Day-to-day work covers Lightning Web Components, Flow, integrations, production support, and ZATCA e-invoicing.

TECHNICAL SKILLS

Salesforce: Sales Cloud, Service Cloud, custom objects and relationships, validation rules, reports and dashboards, user access

Development: Apex classes, triggers, and test classes; Batch Apex; Scheduled Apex; Lightning Web Components; Aura Components; SOQL and SOSL

Automation: Flow, Workflow Rules, Process Builder

Integration and data: REST API, SOAP web services, ERP integration, Data Loader, Workbench, dataloader.io, SQL, Oracle

Web: HTML, CSS, JavaScript

PROFESSIONAL EXPERIENCE

Salesforce Developer
January 2022 – Present

Ettesaq Ltd. · Riyadh, Saudi Arabia

- Implement and support Nodhom, a Salesforce-native AppExchange ERP, for 70+ client organizations across finance, operations, and customer support.
- Develop and maintain Apex classes, triggers, Batch Apex, Scheduled Apex, and Lightning Web Components used in ERP screens and business processes.
- Configure custom objects, fields, validation rules, reports, and dashboards, and manage user access for client orgs.
- Support ERP integrations, including ZATCA e-invoicing, so finance teams can report and clear invoices from Salesforce.
- Troubleshoot production issues, deliver enhancements, and keep each client's configuration aligned with how the business actually works.

Salesforce Developer
November 2020 – January 2022

Sun Icon System India Pvt. Ltd. · Hyderabad, India

- Built Apex classes, triggers, Batch Apex, and Scheduled Apex for business process automation.
- Created custom objects, fields, and relationships from stakeholder requirements.
- Developed Aura and Lightning Web Components for the Salesforce Lightning experience.
- Connected Salesforce to external systems with REST and SOAP integrations for ongoing data synchronization.
- Wrote SOQL and SOSL queries and took part in code review, debugging, and query optimization.

CERTIFICATIONS

- Salesforce Certified Platform Developer I — August 2022
- Salesforce Certified Administrator — October 2023
- Salesforce Certified Platform App Builder — September 2024
- Trailhead Ranger

EDUCATION

B.Tech, Computer Science and Engineering — Jawaharlal Nehru Technological University, Hyderabad (69%)
Diploma in Computer Science and Engineering — Maulana Azad National Urdu University, Hyderabad (80%)